

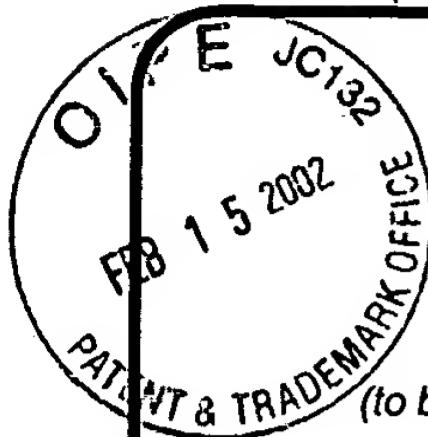
02-19-02

GP 2166 ⁰²⁻⁰² ₀₃₋₂₀₋₀₂Please type a plus sign (+) inside this box →

PTO/SB/21 (08-00)

Approved for use through 10/31/2002. OMB 0651-0031
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.



TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

		Application Number	09/1988,256
		Filing Date	11/19/2001
		First Named Inventor	DAVID A. MANTILLA
		Group Art Unit	2166
		Examiner Name	RECEIVED
Total Number of Pages in This Submission	284	Attorney Docket Number	FEB 28 2002

ENCLOSURES (check all that apply)

Technology Center 2100

<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Assignment Papers (for an Application)	<input type="checkbox"/> After Allowance Communication to Group					
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences					
<input type="checkbox"/> Amendment / Reply	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)					
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition	<input type="checkbox"/> Proprietary Information					
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Status Letter					
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address	<input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):					
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Terminal Disclaimer	- Return receipt postcard (with sufficient postage)					
<input checked="" type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> Request for Refund						
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> CD, Number of CD(s) _____						
<input type="checkbox"/> Response to Missing Parts/ Incomplete Application	<table border="1" style="width: 100%;"> <tr> <td style="width: 10%;">Remarks</td> <td>I have included copies of the prior art references listed in the enclosed information disclosure statement.</td> </tr> <tr> <td colspan="2">Please return return-receipt postcard, thank you.</td> </tr> </table>			Remarks	I have included copies of the prior art references listed in the enclosed information disclosure statement.	Please return return-receipt postcard, thank you.	
Remarks	I have included copies of the prior art references listed in the enclosed information disclosure statement.						
Please return return-receipt postcard, thank you.							

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	DAVID ALEJANDRO MANTILLA
Signature	David Alejandro Mantilla
Date	Feb 14, 2002

CERTIFICATE OF MAILING

EF 377456418 US

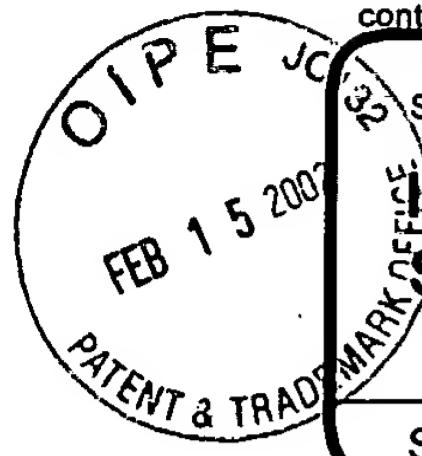
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date:

Feb 15, 2002

Typed or printed name	DAVID A. MANTILLA
Signature	David A. Mantilla
Date	Feb 15, 2002

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.



Substitute for form 1449A/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet 1 of 2

Substitute for form 1449A/PTO		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>		Application Number Filing Date First Named Inventor Art Unit Examiner Name Attorney Docket Number	09/988,256 11/19/2001 DAVID A. MANTILLA 2166
Sheet	/	of	2

U.S. PATENT DOCUMENTS

RECEIVED

FEB 28 2002

Technology Center 2100

FOREIGN PATENT DOCUMENTS

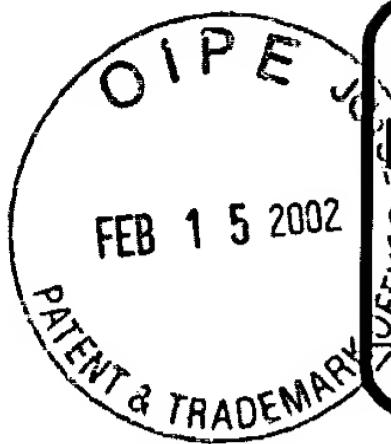
Examiner Signature		Date Considered	
-----------------------	--	--------------------	--

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

English language translation is attached.

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.



Substitute for form 1449B/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet **2** of **2**

Complete if Known

Application Number	09/988,256
Filing Date	11/19/2001
First Named Inventor	DAVID A. MANTILLA
Group Art Unit	2166
Examiner Name	
Attorney Docket Number	

RECEIVED

FEB 28 2002

OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

Technology Center 2100

Examiner Initials	Cite No. 1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published
		—, "IBM Voice Server gives Voice to e-business applications", Web site, PDF file, www.ibm.com , search for "Voice Server", ibm.com/software
		—, "Voice Portal Reference Systems from Intel", Voice Portal Systems Website: www.dialogic.com U.S.A.
		—, "Nuance Voice Web Server Technical DataSheet", VoiceWebServer Website: www.nuance.com , U.S.A.
		—, "Nuance Voice Web Server" Website: www.nuance.com/products/voicewebserver.htm
		—, "Network Infrastructure" Tell Me Networks, Mountain View, CA, U.S.A. Website: www.tellme.com/pdfdownloads/TellMeNetworkInfrastructure.pdf
		—, "Notifier" Tell Me Networks, Mountain View, CA, U.S.A.
		Website: www.tellme.com/pdfdownloads/TellMeNotifier.pdf
		—, "Teletriage Systems" website. General information about human-operated telephone triage call center, and one sample triage protocol. www.teletriage.com
		—, "Voice recognition.com" website. regarding voice dictation. www.voice-recognition.com/products/fernout-hauspie/generalmed.html

Examiner Signature	Date Considered
--------------------	-----------------

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.